

# New Beginnings Happen Here



# Where homelessness ends and new life begins



President's Message.....	4
President's Cabinet .....	5
Volunteer Leadership.....	6
2022 Highlights.....	8

2022 By the Numbers.....	12
2022 Stories .....	14
Programs.....	26
Supporters.....	30

Financials.....	34
How You Can Help .....	36
Legacy Society .....	37
Contact Info .....	38

**It happens here:** relief, hope, salvation, healing, restoration, learning, reconciliation, and the changes resulting from a new life. These wondrous and complex processes to bring about new life need a safe and supportive place to happen. And that is what Orange County Rescue Mission is. Here, within our campuses and programs, homelessness — and all that leads to it — ends, and a new life begins.



## DEAR FRIENDS,

Over the last 13 years, I've had the privilege of seeing literally thousands of people receive help from Orange County Rescue Mission, as I served as a volunteer, the Chief Operating Officer, and now the President. The help comes in many forms: someone living on the streets receiving a hot bowl of chili and cup of coffee, a single mom earning a professional certificate that propels her into a new career, or a family graduating from the Village of Hope and moving into their own apartment.

In 2023, there is much discussion about the homelessness crisis in America. At Orange County Rescue Mission, we see homelessness as an issue that has many roots--addiction, mental illness, domestic violence, and human trafficking, to name a few. The assistance that our students receive is individually tailored to their circumstances and can come in many forms, such as sobriety classes, counseling, life skills training, legal assistance, and adult education.

But undergirding every form of assistance we offer is a foundation built on the Lord Jesus Christ. Lives are changed when the hope of the gospel is proclaimed. Hope is restored, feelings of guilt and shame are surrendered at the foot of the cross, and people find purpose and meaning. It is a joy to witness such profound change, and none of it would be possible without your prayers and support.

And as I humbly lead this amazing work, the Rescue Mission will continue to value excellence while staying mission focused in every aspect of the organization.

I invite you to read this fiscal year 2023 Annual Report to learn how homelessness is ended, one life at a time, at Orange County Rescue Mission. Thank you for the part you've played in bringing about positive, life-changing experiences for the thousands of people we're privileged to serve.

  
Bryan Crain, President

## PRESIDENT'S CABINET

Leading a large organization with so many programs and campuses requires the efforts of many dedicated employees. At the helm of each department are the employees that work hand in hand each day — the President's Cabinet.



### Bryan Crain, President

*Bryan's passion for serving the homeless began when he started volunteering with a small ministry that served hot chili dinners to the homeless community in downtown Santa Ana. In 2015, Bryan was hired as the Chief Operating Officer and now serves as President. He provides leadership for all Rescue Mission programs, campuses, and staff. Bryan and his wife, Natasha, live in Tustin with their three kids. He enjoys hiking, camping, reading, traveling, and spending time with his family.*



### Derrick Burton, Chief Ministry Officer

*Derrick discovered his passion for empowering people to grow into who God created them to be in 2000. Believing God called him to Orange County Rescue Mission, he accepted an entry-level position and 14 years later was promoted to Chief Ministry Officer. Derrick directs all programs, supervises staff, and maintains an environment within all of the campuses that instill the Gospel, the Rescue Mission's Statement of Faith, and its Ministry Values. Derrick and his wife, Yolanda, reside in Placentia. He is the father of two, stepfather of three, and grandpa of five. Derrick enjoys football, theatrical productions, family gatherings, and playing with his grandkids.*



### Larry Gwilt, Chief Financial Officer

*Larry is a CPA who joined Orange County Rescue Mission in 2016. Larry's deep compassion for the poor and homeless began more than 20 years ago, serving in an outreach ministry that provided meals and clothing to the poor and homeless at a neighborhood park in Brea. As Chief Financial Officer, Larry oversees the finances for Orange County Rescue Mission and its affiliate organizations. Larry and his wife, Kathy, live in Anaheim Hills. They have two grown sons and two beautiful grandchildren. Larry enjoys spending time with family, playing Oculus golf, board games and reading.*



### Jodie Saunderson, Chief Human Resources and Compliance Officer

*Jodie was immediately drawn into the work of Orange County Rescue Mission when she first began as an HR consultant in 2012. In her current role as Chief Human Resources and Compliance Officer, Jodie manages Human Resources and Global Compliance. She is thankful for the ability she now has to openly integrate her faith into her work and is strongly motivated by the incredible ministry that is taking place daily at the Rescue Mission. Jodie and her husband, Jack, live in San Clemente. They have two daughters and one grown son who is married with two children of their own.*

## BOARD OF DIRECTORS

Each Board member volunteers time, talents, and passions by leading the Rescue Mission in accordance to the organization's Mission, Philosophy, and Values.



Dr. Steve Callahan



Mr. Mark Conzelman



Dr. Ralph Duff



Mr. Christopher Ferebee



Dr. William Guard



Mr. Bart Hansen



Mrs. Jackie Nowlin



Mr. Joe Oltmans

## COMMITTEE CHAIRPERSONS

Each Chairperson volunteers time, talents, and passions by engaging and empowering the Orange County community to invest in the ministry of the Rescue Mission.



**Denise Cassin, Chairperson of the Engagement**

**Leadership Cabinet,** leads a team who help to drive the volunteer program. This volunteer task force generates widespread interest in volunteering at the Rescue Mission and promotes a positive experience for volunteers.



**Shana Conzelman, Chairperson of Women for Hope,** leads the vision and activities of this donor group. Women for Hope's mission is to educate, raise support, and make a positive impact in assisting homeless men, women, and children seeking life change through the Rescue Mission.



**Jackie Nowlin, Chairperson of the Legacy Society,** leads the vision and events for the donor group. The Legacy Society members are people who have chosen to name Orange County Rescue Mission as a beneficiary of their will or estate as a charitable donation.

**OUR MISSION:** *To minister the love of Jesus Christ to the Least, the Last, and the Lost of our Community through the provision of assistance in the areas of guidance, counseling, education, job training, shelter, food, clothing, health care and independent living communities.*

**OUR PHILOSOPHY:** *To operate in a dynamic, entrepreneurial manner, expecting to grow and expand numerically, programmatically, and geographically. We seek to be constantly challenged with fresh vision and well-prepared strategies that originate with the President and the senior professional staff, and that are refined, confirmed, and approved by the Board of Directors.*

**OUR VALUES:** *Inspiration of hope in those we serve. Excellence in everything we do. Leadership centered on servanthood. Respect for each person as an individual. Integrity and accountability. Moving our clients toward self-sufficiency. Commitment to spiritual, emotional, social, and vocational growth. Maintaining an environment that fosters teamwork, success and trust.*

## DOUBLE R RANCH

Our new Double R Ranch property in Orange County is evolving daily from a monastery to a campus that will soon provide meals, shelter, education, training, and the opportunity for a brand new life for men, women, children, and veterans in need.

Volunteer forces have been at the helm of renovations at the Ranch. Thank you to the many people who generously give their time and skills! We especially thank Oltmans Construction, who has volunteered as the contractor at the Ranch since we first purchased the property.

The bedrooms are waiting to provide shelter and a comfortable space for sleep and relaxation. The kitchen is ready to serve three meals each day and gather people for fellowship. Outdoor spaces are an essential feature of Double R Ranch to help bring health and wellness to the students.



## PROGRAMS FOR CHILDREN

Most children living at Village of Hope have lacked stability and learning, and some have experienced developmental delays. They struggle to meet academic and behavioral milestones and need extra support.

The Parent and Child Enrichment Center and Concordia Learning Center on the Village of Hope campus are two-pronged approaches. The programs address the needs of children and newborns through ninth grade; and for parents, the need for training, guidance, and access to resources to understand their children and learn how to raise them well.



Several donors helped kick off the school year with uniforms, backpacks, and school supplies for school-age children. School on Wheels provided after-school tutoring with one-on-one additional academic support and encouragement. A local martial arts studio came to Village of Hope and offered weekly classes to teach the children skills and character.

The children received several opportunities to learn business skills and develop character with unique, hands-on learning projects. We hosted our 9th Annual Children's Business Fair back in person. The kids were so excited to be able to set up shop again! And for the first time, school-age children had the opportunity to earn an "allowance." Each child had a job in the Concordia Learning Center classrooms and was paid an allowance of pretend money when they completed their job responsibly. At the end of the week, they could "shop" from amongst toys or save their allowance. Most children did not experience opportunities to learn these life skills and character-building until coming to Village of Hope.

Summer kicked off with our Annual Graduation Celebration to commemorate the children's hard work in school. The summer events included a Lemonade Market, where children created and tested their lemonade varieties and entered them into a donor-judged contest. And our annual Summer to Remember program was in full swing this year, giving the children many typical and memorable experiences, like learning to swim and going to Soak City. Summer to Remember also helps parents stay focused on their growth objectives while their kids are out of school.



## ALUMNI PROGRAM FOR ONGOING EDUCATION

In 2017 we launched the Alumni Program for ongoing education and support. The program fills a critical need and, with the leadership of fellow alumnus Pepper Morrison, has been a success. So much so that, in 2022, donors provided Pepper with the opportunity to mentor, support, and coordinate ongoing education for alums full-time!

Growing the program was such a tremendous win for Rescue Mission graduates. All alumni of a Rescue Mission program received the critical services and God-infused support they needed to overcome seemingly insurmountable challenges to move out of homelessness. The Alumni Program provides a community unique to what they have shared as Rescue Mission graduates, continuing the ongoing learning process and guidance for making good choices. Best of all, Pepper does this with a fun and highly relational approach that helps alums maintain the community they gained while with the Rescue Mission.

Also, with the opening of Tustin Alumni Housing, more graduates can move out of Village of Hope and into supportive, affordable housing for two years. Transitional, affordable housing not only makes moving out more feasible with the high cost of rent, but these communities also provide a relationship-focused living environment with ongoing accountability for sobriety.





## basic needs

**939,251** meals

**1,244,290** clothing items

**129,650** nights of shelter

**77,527** hygiene items



## medical care

**67,418** medical  
and mental health care  
services provided



## trust in christ

**100%** of students were  
shown the love of Jesus Christ

**72%** of students made a  
faith commitment

**82%** of alumni  
participated in a local church



## counseling

**9,518** counseling  
& case management  
sessions provided



## legal services

**169** sessions with  
Trinity Law Clinic  
**29** family members reunified



## sobriety

**100%** of students were freed of substance abuse  
**100%** of students with addictions received recovery  
counseling, education, and support



## housing

**87%** of students  
transitioned to  
permanent housing  
upon exit



## education & life skills training

**100%** of employed students  
have a high school education

**100%** of children attended  
school & tutoring

**20,048** life skill training  
sessions provided



## vocational training & career placement

**7,035** vocational & job coaching sessions provided  
**88%** of students who completed employment services  
are employed full-time and on a career track

*Note: All of our residents are referred to as students.*



## Esteban's JOURNEY

Growing up in an estranged, disconnected family scarred by alcoholism and domestic violence led Esteban to search for belonging with a crowd who gave acceptance easily, just so long that he joined them in getting high. His needs were met, and he belonged; it seemed worth the risks of drug use when he was young. Esteban's adolescent and early adult years were a blur of DUIs, jail time, and homelessness, marked by failed attempts at sobriety and working odd jobs just long enough to support his addiction. "My whole world was meth," he says. "Part of me forgot all the dreams I had as a kid. And drugs made me feel good." He felt like if he died on the streets, it wouldn't matter.

During Esteban's last jail stint, someone gave him a Bible. God started to work in Esteban as he found his pain and suffering resonated perfectly with the Psalms. He felt hope begin to stir.

Esteban searched for a program upon his release in June 2020, but COVID-19 had the world locked down. He was turned away by every program and shelter. "I felt like my situation would never change. There was no way for me to restart." Thankfully, he found the Rescue Mission, which remained open throughout the entire pandemic. When Esteban first joined the Rescue Mission's Double R Ranch program, he struggled with discipline, structure, and early mornings. But once he met his horse, Rose, everything changed. Esteban began looking forward to those early mornings when he could feed and care for Rose, a kind, gentle animal wholly dependent on him. Being out in nature began healing the hurt and pain he had pent up inside him when he arrived. With every new opportunity, Esteban realized he was capable of so much more than he ever thought. Slowly, he began recovering all his lost hopes and dreams.

Today, Esteban has over two years of sobriety, has run two half-marathons, volunteers at his church, and is stably employed. He plans to go to college to become a paralegal, where he hopes his bilingual skills will help others. Reflecting on his old life, Esteban is in awe. "I left jail not knowing where I was going to sleep that night. Two years later, I have dreams and goals, and I can see them being accomplished. I know God will continue to do wonders in my life."

# Katie & Ray's JOURNEY

Katie and Ray's lives unraveled, and it felt like there was no way to put them back together. The pain Ray buried from being sexually abused as a child, along with his 27-year addiction to meth, overwhelmed him. Once a promising ballerina, Katie was also struggling with addiction and emotionally spiraling into darkness after losing her children to Social Services when she was in prison for a DUI. "All my life, I thought I was meant to be a mom. When I lost them, I didn't want to live," Katie remembers. She feared she had lost her children forever and was powerless to pull herself out of the darkness and addiction.

Something had to change. With another child on the way and clinging to the hope that they could become good parents, Ray and Katie moved into Village of Hope. Two days later, Katie gave birth. Because of their past cases, Social Services immediately took their daughter from the hospital.

Devastated and desperate to learn how to live differently, the couple immersed themselves in all that Village of Hope offered, including parenting classes, substance abuse classes, Celebrate Recovery, and drug testing. Because Social Services recognizes Village of Hope's wraparound services where children are safe, and parents are accountable, Ray and Katie fulfilled reunification requirements. Several months later, their daughter was returned to them with full custody.

For Ray and Katie, Village of Hope has been a sanctuary where they have strengthened their marriage and healed from their trauma. Ray opened up about his past abuse, letting go of the pain he had carried for years. Katie has the stability to pursue reunification with her other children. Most importantly, they both have surrendered their lives to Jesus and are experiencing true transformation.

"This is the first time in my life I've been completely sober, and the first time I've come to know who Jesus Christ is," Ray says. "I can't see life without either of those things again."

Today, Ray and Katie are optimistic about the future. They are both in vocational training and dream of owning a home and a business together one day. "My life today would not be possible without this place," Ray says. "Village of Hope gives you time to heal your heart and mind and not worry about anything else except getting to know who you are meant to be."



## Luke's JOURNEY

Luke joined the Marines in 2004 straight out of high school. Less than a year after enlisting, he was deployed to Iraq for seven months. When Luke returned home, he felt distraught. The memories of everything he had witnessed while deployed replayed in his mind; he couldn't escape them. Alcohol was easy to reach out to, and it became his solution, quickly leading to opiates and pain pills. Marriage and the birth of two daughters helped him get clean for three years, but pain pills prescribed after a shoulder injury sent him right back into his addiction. This time, he started using meth and heroin.

Luke finally reached rock bottom in fall 2021. He had been living on the streets of Santa Ana, still lost in his addiction, and now he was incarcerated. He went to a detox center after his release from jail, and although his past detox attempts had never stuck, he prayed and asked God to take his addiction away this time. "It was a turning point in my life," he says. "It was the first moment I realized that no matter what I've done, where I've been, or where I'm going, I'll be okay. God's got me." Luke surrendered his life to God and prayed that He would provide the next step for him.

He had known about the Rescue Mission before, but wasn't ready to get clean then. Now, Luke knew he was ready and that the Rescue Mission would be there to help him. He moved into Tustin Veterans Outpost, where he was overwhelmed by the beautiful accommodations, welcoming environment, and services designed to meet the unique needs of veterans. For Luke, the community dinners, mornings spent together in Bible study, and support of the Tustin Veterans Outpost team all worked cohesively to provide the accountability and care he needed to restore his hope in lasting life change.

Because Luke has sobriety and stable housing now, he has been able to hold a steady job and continue repairing his relationship with his daughters. He hopes to save money and buy a home. Luke will also continue sharing his story with others who may be in a similar situation. "Words are one of the most powerful things we have," Lucas says. "Someone may hear my story and realize a new beginning is possible for them, too."



# Ricky & Lisa's JOURNEY

Between life-threatening medical issues, addiction, and prison terms, Ricky and Lisa never thought a stable family was possible for them. Lisa was slowly dying from type 1 diabetes with severe diabetic ketoacidosis, exacerbated by her drug addiction. Ricky was using drugs and alcohol, and had almost died of testicular cancer while in prison. Though they longed for a family together, they never expected to be able to get clean or healthy enough. But today, Lisa and Ricky hold their baby son, Daniel, in their arms — a true miracle from God and literal new life that has resulted from their incredible life transformation.

Ricky and Lisa's homelessness ended in January 2017, when they came to Village of Hope, after Lisa nearly died. Grateful to be alive and sober, the couple took advantage of every program opportunity. As they each trusted God, Ricky and Lisa grew spiritually, addressed their physical, mental, and emotional issues, and thrived individually and as a married couple.

After graduating from Village of Hope, Ricky and Lisa were excited about their future. But with an eviction on their record and Orange County rents skyrocketing, they struggled to find an apartment they could afford. Then, the Rescue Mission opened another second-step transitional housing campus for program alums. The Alumni Housing in Tustin made it possible for them to make a home for themselves while remaining connected to the Rescue Mission and their church community. "This is a stepping stone. That's something we needed, to stay connected," Ricky says.

The Alumni Program offered even more support when their son arrived by providing some needed baby items to care for Daniel. Thanks to the affordable rent at the Alumni Housing, Ricky and Lisa have also been able to pay the hospital bills from Daniel's birth without going into debt.

Today, Ricky is an electrician apprentice and aspires to continue moving up in his company and providing for his family. Ricky and Lisa are both involved in their local church and offer rides to church for any interested Village of Hope students. Ricky and Lisa never miss an opportunity to encourage current Village of Hope students by sharing how God has given them a new beginning and a family through the support of the Rescue Mission.



## Oliver's JOURNEY

For the first six years of his life, Oliver lived in Mexico with both of his parents. Then his father died, sending his mother into a downward spiral. She numbed her pain with drugs and alcohol, and spent all the family's money on her addiction. Oliver remembers they often wouldn't have enough food to eat, and she would hit him when she was drunk. Eventually, Oliver's mother fell into a dangerous crowd, and Oliver's life was in danger. He was sent to the U.S. to live with his grandmother at 10 years old for safety. Oliver remembers the last time he spoke to his mother, on his 15th birthday. Later that night, she went missing. Two months later, her body was found.

After learning of his mother's death, Oliver stopped caring about anything. He failed an entire semester of school, lashed out in anger toward his grandmother, and fell into a deep depression and cycles of self-harm and destructive behaviors. He didn't know how to express his feelings, and his family didn't know how to help him. One day, things reached a breaking point when he drank a bottle of rubbing alcohol. He was taken to the hospital and transferred to a mental health-care facility. After receiving treatment, he spent a month at an emergency shelter. Oliver and his family knew he needed longer-term help, and that's when they found Hope Harbor.

Oliver described himself as quiet, sad, and alone when he first arrived at Hope Harbor Riptide. Over time, he began to open up, little by little, with the help of his Hope Harbor house parents. "I finally feel cared for and listened to," Oliver says. "I no longer feel alone." Through counseling and case management, Oliver has been able to process the pain of losing his parents and gained the communication skills to express himself. And he and his grandmother are restoring their relationship with the help of family counseling.

Today, Oliver has ambitions and goals. He is recovering the credits he lost during his failed semester, and he plans to finish high school and attend college. Most importantly, he now has the support and guidance he grew up lacking and the sense of family he was missing. Once lost and alone, Oliver can now envision a future for himself, one full of opportunities and hope.



## Ashli's JOURNEY

At just 19 years old, Ashli found herself homeless and addicted to meth. For the next 13 years, she lived in motels and cars, unable to maintain a steady job because of her addiction. When she became a mom trapped in an abusive relationship, she knew she needed to get out and get clean for her kids, but it felt impossible. Her father had to rescue Ashli and her kids from her abuser several times. Tired of seeing his daughter and grandchildren in danger, Ashli's father pleaded with her to go to the Rescue Mission. Her supportive parents even took their grandchildren into their care, so Ashli could focus on recovery and changing her life.

Ashli spent the next two years at Village of Hope, focusing on her sobriety and bettering her life. She stopped using drugs, completed her high school diploma, and took an online computer office and accounting class. The training and assistance she received at Village of Hope helped her begin a career as an account executive with a local company.

Upon graduating from Village of Hope, Ashli knew she wanted to move to House of Hope with her children. She needed to live in a home, a place of community, with accountability and support to continue building on the foundation she had made for her life while at Village of Hope. Her children joined her at the House, and they have been able to rebuild their broken relationship and grow together as a family.

"Before the Rescue Mission, I was not a good citizen in our community. I wasn't achieving anything. I had no place to go and no hope," Ashli says. But today, she is proud of the woman and mother she has become. She has been at her job for three years and is advancing in her company.

Her faith has blossomed through participation at a local church where she regularly serves. Ashli has also been able to save her income toward her next step, moving into a home of her own to provide stability for herself and her children after leaving House of Hope.

"Even if I was sober, without the Rescue Mission, I think I would still be lost," Ashli says. "Without all the training, knowledge, and experience I gained, I would never be where I am today."



# Programs

It is through a network of **campuses, programs, and individual services** that we are able to provide the care that each person requires to move forward and reach their full potential.



**TUSTIN VETERANS OUTPOST** reaches out to all veterans and their families needing housing and a hand up. Veterans receive the services and support to learn how to become self-sufficient in civilian life. The apartment complex offers transitional housing for 71 veterans and their families, along with veteran-specific services, including case management, an on-site chaplain, mental health services, educational assistance, food assistance, healthcare, legal services, job training, and employment placement.



**HOPE HARBOR** consists of two homes that provide transitional and long-term housing and care for teen girls and boys at risk of homelessness. Teens live in a safe, structured, and life-transforming home environment with live-in house parents. The teens attend school, complete daily chores, participate in a church youth group, and volunteer in the community. They also receive individual and family counseling, case management, life-skills sessions, and tutoring.



**STRONG BEGINNINGS** provides a comprehensive and multi-disciplinary response to the needs of women escaping human trafficking. Our response avoids re-traumatization and provides trauma-informed care through a victim-centered approach. Strong Beginnings includes emergency shelter, transitional housing, care coordination, case management, advocacy services, mental health assistance, food, clothing, counseling, healthcare, and more.



**VILLAGE OF HOPE** provides transitional and emergency housing for up to 262 homeless men, women, and children, and emergency housing for survivors of human trafficking. Along with a program that offers in-depth spiritual and personal growth, students have access to comprehensive services like counseling, job training, medical and dental care, and more to support and guide them into health and self-sufficiency.



**PARENT & CHILDREN ENRICHMENT CENTER** is a vital feature of the program at Village of Hope. The 6,000 square foot Parenting Center offers staff and parent-led care for newborns and toddlers, age-appropriate activities for preschool-age children, and an on-site after-school tutoring program for school-age children. Also, parents receive hands-on coaching and attend classes to gain better parenting skills and support.



**HOUSE OF HOPE** was uniquely designed to help and house formerly homeless, now employed women and their children in the second phase of their program. Along with affordable housing, the women benefit from services such as parenting training, life skills coaching, sobriety support, and more, all in a family-oriented home environment.



**CHILI VAN MOBILE FOOD MINISTRY** provides warm meals to hundreds of people who are either homeless or lack the financial resources to put food on the table each day. The vehicles offer hot meals, beverages, and bread to thousands of at-risk people in poverty-stricken areas of Orange County. Chili Van volunteers pass out clothing, hygiene kits, and Bibles, and often stop to pray with the people they serve.



**TUSTIN TEMPORARY EMERGENCY SHELTER** is a partnership between the City of Tustin, Tustin Police Department, and an affiliate organization of Orange County Rescue Mission named Temporary Shelter, Inc. The Shelter provides safe and dignified emergency shelter to homeless men, women, and children who have a connection to the City of Tustin.

# Programs (CONT'D)



**THE SUCCESS CENTER**, located on the Village of Hope campus, is the hub of adult education, life-skills training, job-skills training, and ongoing employment services for all Village of Hope, Tustin Veterans Outpost, and Double R Ranch students, as well as Hope Family Housing tenants and Rescue Mission graduates.



**HOPE FAMILY HOUSING** is another step along the journey to self-sufficiency, for those in need of affordable housing. These communities in Buena Park and Orange serve as the final transition for formerly homeless individuals and families. Hope Family Housing's primary goal is to provide affordable housing in an environment of independent living with program-driven and supportive services.



**OUTREACH** is a first touchpoint for serving the homeless community. The team works hand in hand with the local jails, law enforcement, churches, schools, and cities. Throughout the week, the team visits areas of high homeless concentration in Orange County to serve meals and offer care and support services while building relationships with the Least, the Last, and the Lost, serving as a bridge to Rescue Mission programs.



**TRINITY LAW CLINIC** operates at Village of Hope and serves the students of the Rescue Mission programs. It helps people resolve outstanding legal issues that are obstacles to financial self-sufficiency and to navigate the steps towards reunification with their children, all at no cost. In addition, the Trinity Mobile Legal Van serves impoverished and disabled persons in the community with free legal services.



**RESTORATION ROASTERS** is a not-for-profit specialty coffee roasting operation that provides job skills for students in a Rescue Mission program, giving them an opportunity to grow their marketable skills in a unique field. Restoration Roasters expertly roasted coffee beans are available for purchase at specialty grocery stores and online at [www.RestorationRoasters.com](http://www.RestorationRoasters.com).



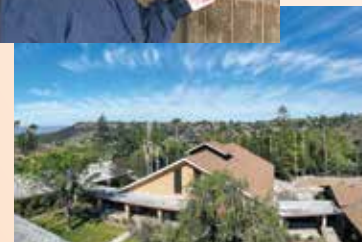
**HURTT FAMILY HEALTH CLINIC** provides high-quality health care to students living on Rescue Mission campuses and others needing affordable healthcare. With four sites in Santa Ana, Anaheim, Tustin, and Village of Hope, the Clinic offers a full spectrum of health care services, including dental, mental health, and optometry. And a mobile medical unit provides adult and pediatric health care services to those without transportation.



**TUSTIN ALUMNI HOUSING** is another step in the journey designed for graduates of the Village of Hope program. It serves as their final transition from homelessness to self-sufficiency. The community offers affordable housing for single men, single-father families, and two-parent families, along with program-driven services.



**DOUBLE R RANCH** is a horse and livestock ranch where men, women, and children have a unique opportunity to experience the healing effects of time spent in the outdoors with animals, along with hands-on skill training. This amazing facility gives the students a safe place to learn how to care for others. It also serves as a weekend retreat for Village of Hope families. With the recent relocation of Double R Ranch, veterans and seniors will also benefit from the programs and transitional housing at Double R Ranch.



## HOWARD'S APPLIANCES

Our relationship with John Riddle, CEO and President of Howard's Appliances, and Kathy Genovese, Howard's Chief Operating and Merchandising Officer, began in 2013, while another appliance company employed them. When House of Hope needed washers and dryers, John and Kathy responded and took the lead in securing the donation. Now with Howard's, an employee-owned company, all of its charitable contributions to community organizations are reviewed and agreed upon internally. John and Kathy continue to advocate for the needs of the Rescue Mission.

With 10 residential campuses housing hundreds of people, we need appliances! In November 2019, John and his team personally visited our Tustin Veterans Outpost campus expansion to scope it out. With the growth, the capacity to house veterans and their families increased by 150%. Howard's went above and beyond by providing complete kitchen suites, washing machines, dryers, grills, and TVs for all the new apartment units. In addition, Howard's donated new appliances to other Rescue Mission campuses, including our shelter home for at-risk teens, the recently developed alumni affordable housing, and the relocated Double R Ranch.

Once again, Howard's stepped in when the 28-year-old House of Hope needed kitchen appliances. This donation was especially appreciated by Michelle, the live-in leader of House of Hope. She has lived at House of Hope for most of the House's 28 years, tirelessly serving the women and children that share the home with her. What a blessing it was for Michelle to receive the much-needed upgrade from the old appliances!



## MARINERS CHURCH

Students at Village of Hope are eager to learn about God. For many, it is their first time getting to know Him. Others have never experienced church where they can "come as they are," be accepted despite their past, and enjoy time in church. But that is precisely the kind of church they experience at Village of Hope, all thanks to Mariners Church.

In early 2021, Mariners Church pastors and congregants, who attend other Mariners campuses, decided to share their Sunday mornings and become "church" for the adults and children who live at Village of Hope. Every Sunday, Mariners Church at Village of Hope provides a church service with Bible teaching, worship music, and a children's program. Mariners has become a group of people that students can do life with together.

One Mariners pastor shared, "As a staff, we had been challenged and encouraged to pursue people because we have a God who relentlessly pursues us. We knew that (starting this church campus) was an open door we had to walk — or maybe even run through."

To minister the love of Jesus Christ, Mariners also meets in small groups with students for more focused learning and time for relationships, holds voluntary baptisms and baby dedications, and hosts fun events like movie nights and family fairs. Friendships with others in the community significantly contribute to the long-term success of people overcoming such enormous challenges, like the students at Village of Hope.



## TERESA AND JEFF GENOWAY

Teresa and Jeff became dedicated volunteers five years ago and are part of The Village monthly donors. Their commitment to the students at the Rescue Mission has impacted many lives, but Teresa and Jeff share that they are the ones who receive from the students! They help prepare lunch alongside the Village of Hope students every week. Teresa says, “We chop, dice, and make special treats. The reward is getting to know the students and working alongside them. As we hear their stories, we get to encourage them, and they, in turn, encourage us. I can recall coming home so full of joy and sharing with Jeff about my interactions with students. He decided to join me in volunteering.”

“As a member of the family of God, we all get to play a part in someone’s journey in growing closer to the heart of God. I am consistently amazed as I personally witness the changes in the students. Initially, some students cannot make eye contact. Over time, they greet us with huge smiles and big hugs. One of my favorite memories is of a student who would never say hi. When he received new dentures, he couldn’t stop smiling! The Rescue Mission gave him the dignity of a smile and confidence.”

Volunteering in the kitchen combines things that Teresa and Jeff love — cooking and people! Jeff is especially comfortable talking with people, drawing them into a conversation, and joining in their prayers. “We get to see God at work, not only in the students, but also in us!”



## MATT & MICHELLE RAHN RON & CAROLE BERG

“I have always believed that everything we have is from the Lord,” says Carole Berg. She and her husband, Ron, created a legacy that gives and multiplies God’s blessings in the lives of many others. Their financial grants for renovating the new Double R Ranch have a far-reaching impact on the lives of the men, women, and children the Ranch ministry will help to restore. Carole shares that when she quilts a blanket to give to the Rescue Mission, she hopes that “all people will have a home to live in and a good life.”

And their generous spirit lives on in their daughter and son-in-law, Michelle and Matt Rahn, and their grandchildren! After Matt’s first day volunteering at the Ranch (he relishes physical work), he beamed, “There is no turning back!” Now the whole Rahn Family enjoys going to the Ranch. Among the many projects, they have helped to clear roads, build a gazebo, and install solar panels.

“We love to see the progress on the Ranch and can’t wait to see the property come to life.” Matt and Michelle say volunteering with their three kids has been a high point. “We have been able to lead by example and share what OCRM is doing with our kids.” Now the Rahn children have a tangible connection to what it means to give and share with others. They are the legacy of what Ron and Carole have started — a family that gives.



2023 FINANCIALS

INCOME FORECAST (OCT 2022 TO SEPT 2023)	
Contributions	\$26,084,676
Restoration Roasters and Catering	\$ 13,200
Other	\$ 2,075,734
<b>Total Income</b>	<b>\$ 28,173,610</b>

USE OF DONATIONS

Over the past year, an average of 84 cents of your donated dollar was used to directly help the homeless, five cents was used for administration, and 11 cents was used for communication and fund raising. These functional expenses are reported each year by our independent auditor.



84¢ Help for the Homeless

11¢ Communication and Fundraising

5¢ Administration

The forecasts shown summarize the consolidated budgets of Orange County Rescue Mission and its affiliates Hope Harbor and Temporary Shelter, Inc.

EXPENSE FORECAST (OCT 2022 TO SEPT 2023)	
Direct Assistance to the Homeless	\$19,000,000
Food, Clothing, Shelter, Hygiene	
Transitional Housing, Financial Coaching	
Counseling, Coaching, Mental Health	
Parent & Child Development, Student Education Support	
Transportation, Vocational Training, Career Development	
Program Materials & Resources	
Communications and Fundraising	\$ 3,493,610
Donor Relations, Donor Communications	
Digital & Mail Fund Raising	
Website Upkeep	
Administration	\$ 1,200,000
Staffing, Insurance, Facility Maintenance	
Capital Improvements	\$ 4,480,000
<b>Total Expense</b>	<b>\$ 28,173,610</b>

FINANCIAL INTEGRITY

Financial integrity is something we greatly value. We maximize every dollar to the benefit of the Least, the Last, and the Lost. This is confirmed through an annual independent financial audit and an independent review by the Evangelical Council for Financial Accountability. And, we receive the highest ratings from Charity Navigator and Candid.



## TOGETHER, WE CAN CHANGE LIVES!



The stories of restoration shared in this annual report are made possible by your support and prayers. We pray that our work together, with a shared commitment to end homelessness one life at a time, will continue in 2023. You have many options to make an impact!

### WAYS TO GIVE FINANCIALLY

- **Check** – Use the envelope provided to mail a check (*payable to Orange County Rescue Mission*.)
- **Credit Card, PayPal or Cryptocurrency** – Go to our secure website at: [www.RescueMission.org/give-now/](http://www.RescueMission.org/give-now/).
- **Planned Giving and Stock** – To learn more, contact Mauri Ramirez at 714-800-3024 or [mauri.ramirez@rescuemission.org](mailto:mauri.ramirez@rescuemission.org). For more information, visit [www.RescueMission.org/legacyplanning/](http://www.RescueMission.org/legacyplanning/).
- **Electronic Fund Transfer** – Call 714-247-4336 to set up an automated EFT.
- **Donate through your Donor Advised Fund**
- **Questions about donating?** – Contact Kyle Houlton at 714-247-4377.

### VOLUNTEER

There are many opportunities for individuals, groups, churches, and corporations to volunteer. For more information, go to [www.RescueMission.org/volunteer/](http://www.RescueMission.org/volunteer/), or call the volunteer hotline at 714-441-8090.

### SUBSCRIBE

Subscribe to our email list to receive encouraging stories and stay up to date with giving, volunteer, and event opportunities. Go to [www.RescueMission.org/](http://www.RescueMission.org/).

### FOLLOW

Follow us on our social media to get positive stories, videos, and articles.



### GIVE ITEMS

Our warehouse, located at 1 Hope Drive in Tustin, is open daily from 8am - 5pm to receive new and gently used items. We especially need food, diapers, clothing, and hygiene items.

### GIVE WITH FAMILY AND FRIENDS

- Coordinate a donation drive, starting with the helpful information found at [www.RescueMission.org/donation-drive/](http://www.RescueMission.org/donation-drive/).
- Join our annual Turkey Trot OC 5K on Thanksgiving Day. For more information, go to [www.TurkeyTrotOC.org/](http://www.TurkeyTrotOC.org/).



We are thrilled to announce the launch of Orange County Rescue Mission's Legacy Society. The Legacy Society ensures that the mission of ministering the love of Jesus Christ to the Least, the Last, and the Lost perseveres through many decades and across multiple generations. A Legacy Society member is anyone naming Orange County Rescue Mission as a beneficiary of their will or estate as a charitable donation. And by choosing Legacy Society membership, members join together to make visible the community of generous donors who have pledged to make an impact beyond their lifetime.

Legacy Society donors are people of all giving capacities. Some members are long-time donors that give a small donation, some are volunteers, and others make larger financial gifts now and through planned giving. Accordingly, our Board of Directors is taking the lead by becoming charter members of the Legacy Society.

Orange County Rescue Mission believes gifts of all sizes, whether given now or in the future, are equally significant in their value for restoring the lives of homeless men, women, and children. The Legacy Society is unique because membership preserves a legacy for those who have joined. Members' names are forever attached to the ongoing mission of ministering the love of Jesus Christ to the Least, the Last, and the Lost.

To learn more about the Legacy Society or planned giving, email Mauri Ramirez, Legacy Planning Advisor, at [mauri.ramirez@rescuemission.org](mailto:mauri.ramirez@rescuemission.org) or call 714-800-3324.





HELP HOTLINE: 714.247.4379  
General Information: 714.247.4300  
1 Hope Drive, Tustin, CA 92782 • RescueMission.org



Double R Ranch



Hope Harbor  
HopeHarbor.org



Hurtt Family Health Clinic  
1 Hope Drive #0221, Tustin, CA 92782  
714.247.0300



Tustin Veterans  
Outpost



Tustin Emergency  
Temporary Shelter  
TemporaryShelter.org

Santa Ana Clinic:  
1100 B North Tustin Ave., Santa Ana, CA 92705  
714.247.0300

Anaheim Clinic:  
947 S. Anaheim Blvd., Anaheim, CA 92805  
714.247.0300  
hurtclinic.org



Restoration Roasters  
RestorationRoasters.com



Disaster Assistance  
OperationOC.org

