SHELTER IS MUCH MORE THAN A ROOF.
You can shelter homeless people with a roof over their heads. However, unless they resolve the root causes of their homelessness and remove their obstacles to a healthy life, shelter alone only sets them up for another cycle of failure, abuse, neglect, addiction, guilt, and hopelessness. We believe that for a rescue to be successful, it needs to be multi-faceted and point to the ultimate rescuer—Jesus Christ. That’s why we operate as an agile, dynamic, and privately funded organization. Real solutions, coupled with well-prepared strategies, offer each homeless person the best possible chance at a successful and fulfilling future.
DEAR FRIENDS,

In 2020, the word “shelter” took prominence in mainstream America. All of us in Orange County were mandated to “shelter-in-place,” and “shelter” suddenly took on a much deeper meaning than just having a roof over our heads. It is the same for homeless families and individuals in our care. They came looking for a safe place to stay, but they received so much more.

Enclosed in the following pages are stories of the homeless men, women, and children who came to us for shelter, only to receive so much more than just a roof over their heads.

In this annual report, you will get an in-depth look at what we call “comprehensive services” or the “more than a roof” approach we offer to all who enter our doors. We realize these phrases only scratch the surface of what a homeless family or individual truly needs to move from homelessness to self-sufficiency. We hope reading this provides you with insight into the unique way we care for the Least, the Last, and the Lost, as well as a meaningful understanding of the value of your support. So much good work is accomplished with every dollar donated, every hour volunteered, and every donation of an in-kind gift.

The beginning of this new year, 2021, is one of the most anticipated new years in a long time. We all long for a new beginning, a fresh start, and a hope for something better. We are created this way! That longing has brought hurting and broken people to Orange County Rescue Mission for more than 57 years. Through the years, the Rescue Mission has experienced many social and economic challenges. But by God’s grace, power, and wisdom, we continue to thrive!

Sincerely,

Jim Palmer, President
2020 HIGHLIGHTS

CAMPUS EXPANSIONS
Hope Harbor (formerly known as Laurel House) Rip Tide, our new teen boys home, opened in November 2020! Rip Tide mirrors the teen girls home, Hope Harbor Sea Glass, with a loving, God-centered, family-like environment for teen boys who are troubled and at-risk of homelessness. The live-in house parents support these boys with Christ-like leadership and care. Up to six teenage boys, at one time, will receive the long-term care and services they need to heal, redirect their lives, and reunite with their families.

In 2016, Tustin Veterans Outpost opened to serve homeless veterans and their families. The success of the transitional housing complex and the powerful impact of the ministry to veterans prompted us to pray to expand Tustin Veterans Outpost. Right when the owner of the property adjacent to the Outpost told us it was for sale, a donor offered a donation that was enough to purchase it! God confirmed and provided for the vision of expanding the program. The renovation of three, two-story apartment buildings was led by Oltmans Construction Company, who voluntarily served as the builder captain and donated resources to acquire materials and labor.

PANDEMIC RESPONSE
Within the first few weeks of the World Health Organization announcing the pandemic, we had positioned all of the Rescue Mission campuses and programs to operate in a way that would ensure a safe and healthy environment. The challenges we faced to continue the work of ending homelessness one life at a time, so that students, employees, and volunteers were not exposed to the virus, were huge. But they were surmountable with God’s leading and provision, outstanding teamwork, and the support of many generous donors!
2020 HIGHLIGHTS

DISTANCE LEARNING
In addition to staying safe and healthy, accommodating “distance learning” has been one of our most challenging situations during the pandemic. Since March 2020, we have had an average of 60 school-age children living at Village of Hope, and numerous other school-age children at House of Hope and Hope Harbor. That is a lot of kids doing school at “home!” Repurposing rooms, increasing the WiFi capacity on each of these campuses, purchasing equipment, and providing teaching staff ensured we could support every child with any possible distance learning scenario.

Homeless kids already face so many developmental challenges. We were determined not to allow the pandemic and distance learning to become another setback for them. The committed support of donors and volunteers made this determination a reality!

CELEBRATIONS AND EVENTS
At the close of the 2019-2020 school year, 63 children, grades kindergarten through 10th, completed the school year with distance learning. We wanted to celebrate their accomplishments, graduation style, for those who had to miss out on their traditional graduation ceremony. With our event sponsors’ help, the children and their families enjoyed a ceremony, after party, yearbook, and gifts!

And thanks to technology and the ingenuity of staff, we transitioned several events online, including donor events, the Fall Graduation, and our 7th Annual Turkey Trot OC 5K!
2020 HIGHLIGHTS

VOLUNTEERS AND STAFF
We have some very committed volunteers, who just did not want to stop volunteering for too long. They were willing to comply with all of the health and safety policies to keep everyone on our campuses safe from the COVID-19 virus. We are so thankful for their service!

But where we lacked in volunteers (due to health concerns), staff stepped in to go above and beyond to serve. As essential providers, there was not a single day in 2020 when our operations were closed. The kitchen staff of three continued to provide thousands of meals with minimal volunteer support. Our house mom at Hope Harbor became a home school mom for the five teen girls in distance learning. And our critical Celebrate Recovery program still met weekly with the voluntary leadership of our Janitorial Supervisor, who was once a student himself at Village of Hope.

And by God’s grace, strength, and wisdom, Orange County Rescue Mission met our 2020 goal to not shut our doors because of the pandemic. Instead, we ended 2020 with 44 homeless men and women who have stepped into full-time employment and 64 people graduating from a Rescue Mission program.

God is good!

USE OF DONATIONS
This year, 84 cents of every dollar donated was used to provide homeless men, women, children, and veterans with all of their basic needs and the comprehensive services and support needed to overcome homelessness. We know that donors keep an eye on how much of their donations are used for overhead expenses, and so do we.
HOW WE HELP

SHELTER
MEALS
CLOTHING
TRUST IN CHRIST
MEDICAL
COUNSELING
LEGAL
LIFE SKILLS
EDUCATION
FINANCIAL LITERACY
VOCATIONAL TRAINING
CAREER PLACEMENT
HOUSING
COMMUNITY
SOBRIETY
OUTREACH

Our 16 pillars of service, represented by the 16 rays in our logo, are the framework of the Mission’s comprehensive services. It is through these services that students find healing and restoration from the personal issues and circumstances that became barriers to their independence and led them to homelessness.
It is through a network of campuses, programs, and individual services that we are able to provide the care that each person requires to move forward and reach their full potential.

**Tustin Veterans Outpost** reaches out to all veterans in need of housing and a hand up. Residents receive the services and support they need to learn how to become self-sufficient in civilian life. The apartment complex offers transitional housing for 71 people, along with veteran specific services including case management, an on-site chaplain, mental health services, educational assistance, food and nutrition assistance, healthcare, legal services, job training, and employment placement.

**Hope Harbor** consists of two homes that provide long-term housing and care for teen girls and teen boys who are at risk of homelessness. Teens live in a safe and structured home environment where they receive individual and family counseling, attend school, complete daily chores, participate in a church youth group, and volunteer in the community.

**Strong Beginnings** provides a comprehensive and multi-disciplinary response to the needs of women escaping human trafficking. Our response avoids re-traumatization and provides trauma-informed care through a victim-centered approach. Strong Beginnings provides emergency shelter, transitional housing, case management, advocacy services, mental health assistance, food, clothing, counseling, healthcare, and more, all at no cost to the victim.

**Village of Hope** provides transitional, recuperative, and emergency housing for up to 262 homeless men, women, and children. Residents have access to comprehensive services like counseling, job training, medical and dental care, and more, to support and guide them into health and self-sufficiency.

**Chili Van** Mobile Food Ministry provides warm meals to hundreds of people who are either homeless or lack the financial resources to put food on the table each day. The vehicles provide hot meals, beverages, and bread to thousands of at-risk people in poverty-stricken areas of Orange County. Chili Van volunteers pass out clothing, hygiene kits, and Bibles, and often stop to pray with the people they serve.

**Tustin Temporary Emergency Shelter** is a partnership between the City of Tustin, Tustin Police Department, and an affiliate organization of Orange County Rescue Mission named Temporary Shelter, Inc. The Shelter provides safe and dignified emergency shelter to homeless men, women, and children who have a link to the City of Tustin.
THE SUCCESS CENTER, on the Village of Hope campus, is the hub of the adult education, life-skills training, job skills training, and ongoing employment services for all Village of Hope, Tustin Veterans Outpost, and Double R Ranch students, as well as Hope Family Housing tenants and Rescue Mission graduates.

HOPE FAMILY HOUSING is the last stop along the journey to self-sufficiency. This 17-unit facility in Buena Park serves as the final transition for homeless men, women, and children in large families. Hope Family Housing’s primary goal is to provide affordable housing in an environment of independent living with supportive services.

OUTREACH Orange County Rescue Mission’s efforts to serve the homeless begin with our Outreach team. Throughout the week, this team visits areas of high homeless concentration in Orange County to serve meals and offer care and support services, while building relationships with the Least, the Last, and the Lost.

TRINITY LAW CLINIC operates at Village of Hope and serves the students of the Rescue Mission programs. It helps people resolve outstanding legal issues that are obstacles to self-sufficiency, at no cost. In addition, the Trinity Mobile Legal Van serves impoverished, indigent, and disabled persons in the community through free legal services.

RESTORATION ROASTERS is a nonprofit, specialty coffee shop located in Corona. The coffee sold at Restoration Roasters and online is roasted by veterans living at Tustin Veterans Outpost and Village of Hope, giving them a chance to grow their marketable job skills in a unique field. Restoration Roasters’ expertly roasted coffee beans are available for purchase at www.RestorationRoasters.com.

HURTT FAMILY HEALTH CLINIC provides high quality health care to students living on Rescue Mission campuses, and others who are in need of affordable healthcare. With three sites in Santa Ana, Anaheim, and at Village of Hope in Tustin, the Clinic offers a full spectrum of health care services, including dental, mental health, and optometry. And, a medical mobile unit offers adult and pediatric health care services to those without transportation.

DOUBLE R RANCH is a working horse ranch where formerly homeless men have a unique opportunity to experience the healing effects of hard work in the outdoors with animals. This amazing facility gives its students a safe place to learn how to care for others. It also serves as a weekend retreat for Village of Hope families.

THE SUCCESS CENTER, on the Village of Hope campus, is the hub of the adult education, life-skills training, job skills training, and ongoing employment services for all Village of Hope, Tustin Veterans Outpost, and Double R Ranch students, as well as Hope Family Housing tenants and Rescue Mission graduates.
“I grew up in abuse, and it turned into a vicious cycle. No matter how hard I tried in life, something was missing; I just wanted to be loved.”

Stephanie met her ideal man, and they built a life together with their three daughters. She found the love she so deeply wanted. Her life seemed to be going in the direction she wished. But over time, their relationship became toxic as he spiraled out of control with drinking, drug use, and physical abuse.

“His abuse became overwhelming. I was depressed and suicidal. I felt afraid to leave and afraid to stay. My daughters were my priority, I wanted them to be safe, and so I finally left our home with nothing but what we could carry.” With nowhere to go, they went from hotels to homelessness. Then she found the Rescue Mission, which changed their lives forever. The Village of Hope program helped each of them, bonding them as a Christian family, growing and changing their lives from fear to joyfulness in Christ.

Upon graduating from Village of Hope, Stephanie and her girls transitioned to the House of Hope to live in an affordable, supportive, and Christian community of women. “I appreciate this family of women; we are families helping families, women supporting women. We have remained stronger together, even through the uncertainty of COVID-19.”

Stephanie and her girls are no longer broken from adversity but strengthened through House of Hope community’s love and support. She works full time as a dental assistant and supports her daughters to be women of faith. “My love for God is unconditional in the same way He loves me and my girls. God did something in our lives that is just a miracle. I have learned to be a better person and a loving mom. Most importantly, I finally found love in Christ.”
Chuck knew he needed to change his family’s living situation after his children witnessed his drug use and suicide attempt. Chuck, a single father, moved back into his mother’s home with three children in tow, convinced that getting out of motels would provide what the children needed. But the shadows of his deep-seated issues continued to cripple his family. He was drowning in debt, addiction, and shameless habits, his children expressing their want for love and stability from their father. They needed more than he could provide.

“I finally broke down and fell to my knees. I couldn’t do it anymore. I knew they deserved more.”

Chuck and his children entered Village of Hope, leaving their old lives behind to find healing and a new start. “It was a smooth transition for my children, but I had to sober up from 20 years of addictions. Yet, I was not alone.” Chuck and his family thrived, as he received support from every angle from the staff at the Rescue Mission. Chuck leaned on the childcare and tutoring to help his children catch up on their academics. Parenting classes taught him to renew his relationship with his children and learn parenting skills. “My kids trusted me again; they felt safe. The Rescue Mission didn’t just put a roof over our heads. My children were able to see the miracle of their father’s transformation to be a man of God.”

Chuck flourished in the Village of Hope program, making incredible changes. He is now employed full-time at Tustin Mazda with opportunities for employment and income growth. His children do well in school and enjoy extra-curricular programs. “I hope to see all three of my children go to college, continue to grow in the Lord, and see me as a sober-minded father. I plan to share my story to single parents, that Jesus Christ can not only restore your lives, but the lives of your children, too.”
The devastation for a teenager from losing a mother to suicide is extreme. Even though Sam’s mother was a drug addict, they were close and he felt her loss. But rather than becoming cautious and staying away from drugs, Sam became a reckless drug addict himself.

Once, while serving time in jail, he felt desperate to change. He recalled commercials encouraging young people to join the Army with a hint of promise for a better life. He was released from jail, joined the Army, and became a combat medic. But his service was cut short by an injury, pain pills, and the resurgence of drug addiction.

When he returned home, Sam struggled to keep his job and stability. His resolve didn’t last, and before long, he was homeless. “I lost hope. Everything good in my life was destroyed.”

Thankfully, in a moment of surrender, he began to change. “I was homeless; my back in the dirt. I heard a powerful voice in my soul. In this unique experience, I asked God to change me forever.” He sought out a church, and they brought him to the Rescue Mission.

Sam became a student at Tustin Veterans Outpost. “The Outpost was the perfect place to mature and let go of all of the bad that had a hold on me. Now God has a hold of my heart, and I am safe and protected in His loving hands. All that I lost is now restored.”

The camaraderie and the structure that veterans thrived under when they were in the service are incorporated into daily life at the Outpost. Sam’s leadership skills that he developed in the Army emerged, and he felt confident to become a peer leader at the Outpost.

Now, Sam is taking courses for his Bachelor of Theology degree, to become equipped for a career. “My life’s purpose is to serve God and use my experiences to help others.”
Ari was struggling. Her younger years were filled with the chaos of a mom and dad in their drug addictions. She lived with the uncertainty of never knowing where they would be living and who would take care of her and her sisters. And while her mom had made tremendous strides in changing her life at Village of Hope, giving Ari the stability and care she was desperate for, the years of turmoil had taken its toll.

Being in middle school compounded Ari’s struggles. Her grades were failing, and depression was swallowing her hope. She began dabbling in the dark world of substance abuse. “I felt nothing but despair, there was no future for me, so I was ready to be done with this life I had.” Feeling like she had no options, Ari tried to take her own life.

Ari’s drug use and suicide attempt were her cries for help. Realizing that she needed a unique setting for teen girls, Ari and her mom applied to Hope Harbor Sea Glass. Hope Harbor welcomed Ari, giving her a small and stable home environment. And, the stay-at-home house mom of Hope Harbor provides the structure and accountability that Ari has needed to improve her school work and redirect her young life. Ari and her mom receive counseling to improve their relationship so that soon Ari can reunite with her family.

Ari’s relationship with Jesus Christ has grown within the caring environment of Hope Harbor, giving her purpose and the courage to learn how to cope with circumstances out of her control. Hope Harbor’s counselor helped her to diminish her suicidal thoughts and replace them with thoughts of hope and strength in Jesus Christ. “This program has renewed a new-found strength I have in Christ. We talk about our saving faith in God, pray, go to church, and I now know I can cast my worries and fears to God. He will comfort me in my trials.”
In 2014, Ray’s life spiraled out of control in complete despair. He had nothing left to keep himself together. Both his wife and his brother lost their fights to cancer, and Ray lost them. Ray’s brother was also his business partner, and he could not sustain the business without him. The career he loved for over two decades died with his brother. Ray chose alcohol as the solution for his pain. He went from a lucrative career to homelessness. He spent all his savings on alcohol and bar tabs. Eventually, Ray lost his car, leaving him living on the dangerous streets.

“"I knew I would die with what I witnessed daily in the homeless encampments unless I found a way out. I prayed God would save me," Ray shared.

God did answer his prayers, as Ray’s sister found him barely alive by some railroad tracks. She drove him to Orange County Rescue Mission. Ray’s saving grace was becoming a student at Double R Ranch.

“The ranch provided me a place of solitude, and most importantly, to heal. Jesus became the only stepping stone for my future and sobriety.”

Ray experienced a meekness in his soul that broke the pride that had kept him from getting help sooner. He revered his quiet mornings caring for animals, feeling blessed by the humility of nature. The simplicity of Ray’s new life healed his despair. The Jesus Christ-like love he received from the staff at Double R Ranch changed his perspective. Ray surrendered his heart to Jesus with a new outlook on his life.

“I am now 100% invested in Jesus. He saved me! I need only the Lord in my life, as I live each day in His grace, taking one day at a time, knowing the Lord is there for me no matter what.” With this new-found hope and confidence, Ray is restored and employed again!
Bob & Donna LIETZAU

In 2016, Bob and Donna Lietzau’s grandson volunteered at the Rescue Mission, and they became curious. Bob shared, “I stopped by and took a tour. I knew God wanted Donna and me to be part of this place.”

Donna and Bob began their volunteer service in the kitchen every Monday. They helped by preparing food, but Bob wanted to minister to the students more personally. “I started to wash dishes alongside them, striking up conversations, listening to their stories of brokenness and despair. I knew they just needed to share, and I felt blessed to listen and pray with them.” Four years later, Bob still washes dishes to be a compassionate listener.

“It is such an amazing blessing to see each person’s transformation in the Lord,” Donna stated. Donna and Bob’s enthusiasm grew tremendously for volunteering when they started a marriage class at Village of Hope. They regularly meet with student married couples, teaching them God’s plan for healthy marriages.

“Our most special moment was watching the couples we mentored renew their vows in a special ceremony. They dressed up and invited their families. We felt so blessed to be part of this moment.”

Dragon Kim FOUNDATION

Under the leadership of Grace and Daniel Kim, teenage students are learning how to use their passions to change the world by impacting their communities, including Village of Hope!

One teen’s project was to meet urgent COVID-19 needs in the community. He manufactured and bottled 1,000 bottles of hand sanitizer for Orange County Rescue Mission!

For two summers, these “dragons” have led multiple, two-week, interactive workshops for the Village of Hope children during the Summer to Remember program. In the summer of 2020, our children experienced and gained knowledge in science, technology, mathematics, engineering, music, and poetry. And they were treated to performances by guest artists.

Dragon Kim volunteers inspire, encourage, and promote the passions of the children they are serving. Their knowledge and youthful passion are interwoven and promoted with everything that is “Dragon Kim.” This foundation was birthed out of tragedy, when the Kim’s lost their teen son, Dragon. They have chosen to find their healing by inspiring other teens to carry on their son’s legacy of community service.
Crosspointe and Dretloh

As the pandemic was ramping up, we were working hard to determine how to stay operational and keep everyone in our communities safe. We received an especially encouraging phone call from Pastor Brian of Crosspointe Church in Anaheim. He simply asked, “How can we help you?”

The entire congregation of Crosspointe Church became involved in providing some essential needs for the Rescue Mission community. First, there was the need for face masks, many face masks! Mark Holte, the owner of Dretloh Aircraft Supply, Inc., was at a Crosspointe church gathering when Pastor Brian mentioned our need. Mark took on the challenge and converted his factory operations in Anaheim to produce hundreds of face masks, and donated them to Orange County Rescue Mission.

Another unique need we have had during the pandemic are children’s activity boxes. To keep our large Village of Hope community safe, even the slightest sign of a cold puts an entire family in quarantine. But, our families do not have televisions or iPads in their rooms. Instead, a family on quarantine receives a box full of brand new games, art supplies, and activities. Crosspointe Church families blessed our families with 84 of these boxes to help our kids stay busy if they are required to have quiet days “at home.”

Steadfast Giving Tree

Shellie shared, “We support Orange County Rescue Mission because they help those in need, but more importantly, they rehabilitate the whole person and launch them out into the world. To use a well-known analogy, people are ‘taught to fish’ rather than ‘given a fish.’”

For several years, Steadfast Giving Tree Foundation of Steadfast Companies has provided funding for various needs. But they are a unique foundation because their enthusiasm for the Rescue Mission’s people has led to volunteering and sponsoring events. Shellie said, “One of our favorite things is to provide for the children with a Back-to-School Drive.” Steadfast has made “going back-to-school” an event for the kids, as they pass out uniforms and supplies. These events significantly boost homeless kids’ dignity and morale, to be like their peers, and start school with a new uniform and backpack.

Steadfast encourages their associates to use their provided “Volunteer Time Off” with the Rescue Mission. Some even volunteer on their personal time! Steadfast Giving Tree tells other corporate foundations that “the Rescue Mission goes above and beyond to help families and children. It is worth every minute of volunteer time and every penny of donations!”
St. Andrew’s Presbyterian Church began in Newport Beach in 1947 and has supported the ministry of Orange County Rescue Mission for several decades. The lasting partnership is motivated by our shared values of a Christ-centered and holistic approach to helping people who battle homelessness.

Over the years, volunteers from St. Andrew’s have served in a variety of capacities. And since the start of the pandemic, the church has come together to provide more than 2,000 canned food items.

St. Andrew’s is a vital partner of our emergency shelter services for women escaping from sex trafficking, called Strong Beginnings. Along with the organization, Finding Freedom, St. Andrew’s provided the initial funding and training to launch the program. Volunteers lead groups and give support to the women in Strong Beginnings. They are grateful for the opportunity to “care for these precious ones as they learn to navigate their freedom.”

Minister Julie Wood shared that “for those who have built relationships with girls rescued from sex trafficking and others overcoming homelessness, it allows them to participate with God’s work in each life. Volunteers are changed as they mentor, assist, and love on others. OCRM is a valued partner, and we are humbled to journey with them.”

As the owner of Maui Catering Company, serving in the Village of Hope kitchen was a comfortable fit for Chef Paul when he first began volunteering eleven years ago. Whether he is prepping food for the next meal, planning creative menu options with donated food, or teaching knife skills to students, he enjoys integrating the work he loves with his service to others.

He has been inspired to serve for so many years by something more significant than food service. Chef Paul volunteers to share God’s love as he works side by side with homeless men and women, explaining “I am humbled to be part of their journey to healing and restoration.” He has even played a role in the career development of several students. For those who show interest and aptitude for culinary services, he invests one-on-one time with them, in the kitchen and at catering events. It is thrilling for him to see someone who was once homeless transition into a successful career under his training.

On an incredibly memorable day, Chef Paul and a student, Fernando, traveled to a catering job. Nearing their destination, Chef Paul noticed that Fernando began to tear up. Fernando explained that they had just passed by the overpass where he would stay at night when he was homeless. Chef Paul says, “I was in awe to see how God had indeed given us both a new life!”
OUR MISSION: To minister the love of Jesus Christ to the Least, the Last, and the Lost of our Community through the provision of assistance in the areas of guidance, counseling, education, job training, shelter, food, clothing, health care and independent living communities.

OUR PHILOSOPHY: To operate in a dynamic, entrepreneurial manner, expecting to grow and expand numerically, programmatically, and geographically. We seek to be constantly challenged with fresh vision and well-prepared strategies that originate with the President and the senior professional staff, and that are refined, confirmed, and approved by the Board of Directors.

OUR VALUES: Inspiration of hope in those we serve. Excellence in everything we do. Leadership centered on servanthood. Respect for each person as an individual. Integrity and accountability. Moving our clients toward self-sufficiency. Commitment to spiritual, emotional, social, and vocational growth. Maintaining an environment that fosters teamwork, success and trust.

2020 BY THE NUMBERS

257,285 TOYS, SCHOOL SUPPLIES & CHILDREN’S ITEMS
145,993 SHELTER, BED NIGHTS & SHOWERS
801,220 CLOTHING ITEMS
51,654 MEDICAL & MENTAL HEALTH SERVICES
1,579,478 MEALS
6,253 TRANSPORTATION ASSISTANCE
92,506 BABY & ADULT HYGIENE ITEMS
51,667 CHILDREN’S EDUCATION AND TUTORING
665 LEGAL CONSULTATION HOURS
39,628 ADULT EDUCATION & VOCATIONAL TRAINING SESSIONS
3,026,349 TOTAL UNITS OF SERVICE

BOARD OF DIRECTORS

DR. STEVE CALLAHAN
MR. MARK CONZELMAN
DR. RALPH DUFF
MR. CHRISTOPHER FEREBEE
DR. WILLIAM GUARD
MR. BART HANSEN
MRS. JACKIE NOWLIN
MR. JOE OLTMANS
MR. JIM PALMER
The forecasts shown summarize the consolidated budgets of Orange County Rescue Mission and its affiliates Hope Harbor and Temporary Shelter, Inc.

**INCOME BUDGET**
The FY 2021 operational cash income is forecasted at $14,245,048, which is an increase of 7%. The FY 2021 non-monetary income is $10,689,000, which represents labor and material donations. This accounts for a FY 2021 total income forecast of $24,934,048.

**EXPENSE BUDGET**
The FY 2021 operational cash expense is budgeted at $13,304,922, with an additional $940,126 budgeted for capital improvements. The FY 2021 non-monetary expense is $10,689,000. This accounts for a FY 2021 total expense budget of $24,934,048.

**USE OF DONATIONS**
Over the past year, an average of 84 cents of your donated dollar was used to directly help the homeless, four cents was used for administration, and 12 cents was used for communication and fund raising. These functional expenses are reported each year by our independent auditor.

**FINANCIAL INTEGRITY**
Financial integrity is something we greatly value. We maximize every dollar to the benefit of the Least, the Last, and the Lost. This is confirmed through an annual independent financial audit and an independent review by the Evangelical Council for Financial Accountability. And, we receive the highest ratings from Charity Navigator and Guidestar.
TOGETHER, WE CAN CHANGE LIVES!
The stories of restoration, 2020 highlights, and the outcomes shared in this annual report are made possible by your support and prayers. We pray that our work together, with a shared commitment to end homelessness one life at a time, will continue in 2021. You have many options to make an impact!

WAYS TO GIVE FINANCIALLY
• Check – Use the envelope provided to mail a check (payable to Orange County Rescue Mission.)
• Card or PayPal – Go to our secure website at RescueMission.org/give-now.
• Planned Giving and Stock – To learn more, call Anna Song at 714-247-4377 or visit RescueMission.org/wills-trusts-and-stock.
• Electronic Fund Transfer – Call Accounting at 714-247-4336 to set up an automated electronic fund transfer.
• To speak with someone about donating, contact Anna Song at 714-247-4377.

VOLUNTEER
There are many opportunities for individuals, groups, churches, and corporations to volunteer. For more information, go to RescueMission.org/volunteer, or call the volunteer hotline at 714-441-8090.

SUBSCRIBE
Subscribe to our email list to receive encouraging stories and stay up to date with giving, volunteer, and event opportunities. Go to RescueMission.org and scroll down the homepage to the subscribe button.

FOLLOW
Follow us on our social media channels to get positive stories, videos, and articles.

GIVE ITEMS
Our warehouse, located at 1 Hope Drive in Tustin, is open daily from 8 am-5 pm to receive new and gently used items. We especially need food, diapers, clothing, and hygiene items.

GIVE WITH FAMILY AND FRIENDS
• Start a digital fundraiser by going to RescueMission.org/fundraisers.
• Coordinate a donation drive, starting with the helpful information found at RescueMission.org/donation-drive.
• Join our annual Turkey Trot OC 5K on Thanksgiving Day. For more information, go to turkeytrotoc.org.